



## **Verification Form**

Dear Customer,

Illumina sent you a follow up Quality Notice PQN2024-1496 regarding a remediation for the iSeq 100 and MiniSeq instruments LRM cybersecurity vulnerability that is now available.

Please complete the Verification Form to acknowledge that you have received this notice and have completed the Required Customer Actions relevant to your instrument. We kindly ask that you email the completed form to Illumina Technical Support <a href="techsupport@illumina.com">techsupport@illumina.com</a> within 5 business days. Alternatively, you may e-mail Illumina Technical Support <a href="techsupport@illumina.com">techsupport@illumina.com</a> to provide the information requested in the form.

Verification Form	
Company Name	
Information of Person Completing Form	
Print Name:	
Print Title:	
Date (DD-MMM-YYYY):	
Customer Responses and Actions	
I confirm receipt of PQN2024-1496 and that I read and understood its content.	☐ Yes ☐ No
The information has been brought to the attention of all relevant users.	☐ Yes ☐ No
The required upgrade has been installed on all affected instruments.	☐ Yes List serial no.(s):
	If the upgrade was not performed, please provide reason:  ☐ No product on site that requires the action ☐ Do not want to interrupt operations to perform the Action ☐ I have scheduled an on-site visit with my Illumina Field Representative to perform the upgrade. List serial no.(s):

**Technical Support:** techsupport@illumina.com

Customer Care: customercare@illumina.com

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Distributor/Importer Responses	□ Not applicable
I have identified customers that received or may have received the product.	☐ Yes ☐ No
I have informed the identified customers of this notice.	□ Yes □ No
	Date (DD-MMM-YYYY)

**Technical Support:** <u>techsupport@illumina.com</u>

Customer Care: customercare@illumina.com

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